

TENNESSEE DEPARTMENT OF FINANCE AND ADMINISTRATION
IT Manager supporting Geographic Information Systems (GIS) Location Based Services

Job Summary: Reports to the Director of Geographic Information Systems (GIS) Management within Strategic Technology Solutions, is responsible for leading a team of IT professionals who will focus on providing GIS Location Based Services and Solutions to the State.

Responsibilities:

- Manage a staff of GIS software developers focused primarily on leveraging JavaScript, HTML, CSS, and .NET technologies to develop and extend web mapping applications.
- Provide input, direction, and support to the GIS Director on leveraging new GIS technologies and identifying how these technologies can be implemented in support of State agency business needs.
- Engage potential GIS consumers and market GIS Services to State agencies and other potential customers.
- Support the development and maintenance of the enterprise GIS infrastructure and work with internal STS staff in modernizing and enhancing the infrastructure.
- Supervise, mentor, teach, and grow internal GIS Services staff on existing and new software and development techniques.
- Provide direction on the implementation of GIS services and solutions to meet the needs of the citizens of the State of Tennessee.
- Manage customer expectations and negotiate solutions to complex problems with customers and vendors for assigned functional area.
- Determine appropriate allocation of budgeted funds within functional area to ensure that highest priority projects have sufficient monetary resources.
- Review and approve staffing, cost, revenue and timelines needed to complete projects to meet the strategic plan of the organization.
- Review and prioritize distribution of resource allocation to ensure alignment with state-wide goals and vision.
- Review and approve cost models and rates for IT service offerings within assigned area.
- Evaluate existing workforce against current and future service offerings.
- Develop and maintain individual performance plans to evaluate team member's performance and adhere to the state's performance evaluation policies.
- Communicate status of responsibilities with management, peers, subordinates and customers via verbal and written mediums.

Minimum Qualifications: Bachelor's degree in an IT or Business related field. Relevant professional information technology experience may be substituted for the required degree.

- Five years of experience managing GIS operations and functions.
- Two years of managerial experience.
- Strong technical skills focused on the Esri desktop and server software products, along with skills in SQL/Server, geodatabases and other GIS data formats.
- Excellent interpersonal, written, and verbal communication skills.
- Excellent time management, organization, and prioritization skills.

Preferred Qualifications:

- Prior experience directing GIS teams within an organization.
- Prior state government experience is a plus.

Knowledge, Skills, Abilities, Competencies:

- Decision Quality
- Problem Solving
- Developing Direct Reports and Others
- Directing Others
- Conflict Management
- Hiring and Staffing
- Drive for Results
- Organizational Agility
- Building Effective Teams
- Motivating Others

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The State of TN is an Equal Opportunity Employer.

Resumes should be submitted via email to EIT.Resumes@tn.gov

Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status or any other category protected by state and/or federal civil rights laws.